

IMPORTANT PRODUCT WARRANTY REGISTRATION

Thank you for purchasing a Karcher product. Please now take a few minutes to fill in this Registration Card.

Retain this tear-off page for your own records. It is also advisable to attach your original receipt to this page.

Date of purchase: |D|D| |M|M|20|Y|Y|

KARCHER WARRANTY

DOMESTIC ELECTRIC HIGH PRESSURE CLEANER

Karcher Pty Ltd ("Karcher") of 40 Koornang Road, Scoresby, VIC 3179 Tel: 1800 675714, provides the following warranty in relation to the Karcher Electric High Pressure Cleaner ("Product").

For safety and use instructions, please refer to the user guide enclosed with the Product or our website at www.karcher.com.au.

WARRANTY

Karcher warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship for the duration of the two year warranty period from the date of purchase*.

*Note: Domestic units used in a commercial or industrial application carry only a 3 month warranty from the date of purchase.

If a defect appears in the Product before the end of the warranty period and Karcher finds the Product to be defective in materials or workmanship, Karcher will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge, or
- (b) cause the Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge.

This Warranty is in addition to any Warranties imposed by State and Federal Legislation that cannot be excluded. Nothing in this Warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of services and or goods which cannot be excluded, restricted or modified.

(continues overleaf)



makes a difference

WARRANTY REGISTRATION

Thank you for choosing this Karcher product. Please take a few minutes to register your purchase.

Please help us to learn more about what you think of our products. This information will help us to develop and design the products of the future. We appreciate you providing us with as much information as you can. All information will be collected and processed in accordance with the Privacy Act (Cth) 1988 and the New Zealand Privacy Act 1993.

Be a winner! As a thank you for your help, we will enter your name into a FREE PRIZE DRAW for a chance to win

\$10,000

or one of three runner-up prizes of \$1,000

You can also register on-line at

www.karcher.com.au

The information that you provide will be processed by Acxiom Australia Pty Ltd (Acxiom) ABN 95 087 293 525 and used by Karcher (a) to contact you about this product, warranty issues, promotional offers and new Karcher products, and (b) to gain valuable feedback about the purchase of its products and a better understanding of the consumers who buy them. You can gain access to your personal information by contacting Acxiom at 151 Clarence Street, Sydney, NSW 2000. Tel: 02 9032 3200 Email: consumercare@acxiom.com or Karcher Customer Service at 40 Koornang Road, Scoresby, VIC 3179 Tel: 1800 675714.

Acxiom will use your details to notify you if you are a winner in the InContext Prize draw. Acxiom may also provide your details to other responsible organisations who would like to contact you, by mail or telephone, with information, offers, products and services that you might find interesting. Please tick here if you () or your partner () would prefer not to participate in this opportunity. You confirm that you have provided this privacy statement to your partner and that your partner has consented to the above

InContext Prize Draw Incentive: starts at 12.00am AEST on 1/05/10 and closes at 11.59pm AEST on 16/04/11. **(Entries received after this date will be automatically included in the following year's \$10,000 Prize Draw Incentive).** Drawn at 4.00pm AEST on 29/04/11 at 5/15 Grosvenor Street, Neutral Bay, NSW 2089. Winners notified in writing and published in The Australian and New Zealand Herald newspapers on 13/05/11. To enter, complete and return the registration card or questionnaire (off line or online). 1st prize: AU\$10,000. Minor prizes: 3 x AU\$1,000. Maximum value of all prizes is AU\$13,000. Promoter is Acxiom Australia Pty Ltd, 151 Clarence Street, Sydney NSW 2000. Full Terms & Conditions can be found at www.acxiom.com.au/incontext/prizedraw. Authorised under NSW Permit No. LTPS/10/01304, VIC Permit No. 10/494, ACT TP10/00612, SA Licence No. T10/320.

Please complete address as appropriate for:

AUSTRALIA
GPO BOX 2637
Sydney NSW 2000

OR

NEW ZEALAND
PO Box 91944,
Victoria Street West,
Auckland 1142

KARCHER Priority Registration

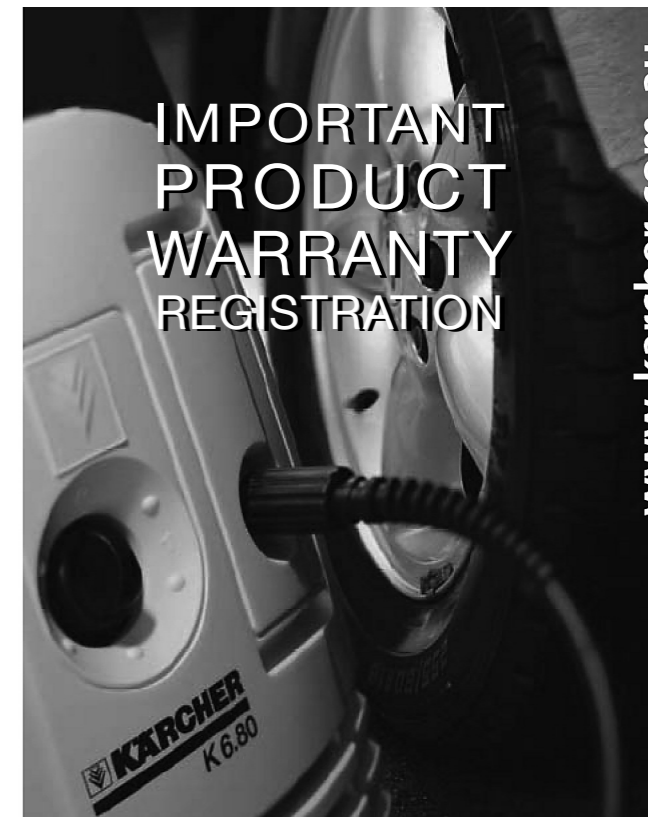
Please send your registration in the next 14 days.



makes a difference

Registration Department

PLEASE
AFFIX
STAMP
HERE



www.karcher.com.au



Register your **TWO YEAR
PRODUCT WARRANTY**
today..

..and enter the **FREE
PRIZE DRAW to WIN
\$10,000**

Part No. 0.093-079.0 (Revised 0610)

PLEASE SEAL HERE WITH TAPE

PLEASE SEAL HERE WITH TAPE

AU 031 07

PRODUCT REGISTRATION

1 Mr. 2 Mrs 3 Miss 4 Ms 5 Dr
 Gender 1 Male 2 Female AU 031 07
 First Name _____

 Surname

 Address

 Suburb

 State Postcode Country

 Telephone

 Please give your email address if you would like to receive information from Karcher

2 Date of purchase: | | 20

3 Product purchased

Pressure Cleaner Range	Wet n Dry Vacuum	Other Product
1 <input type="checkbox"/> Winner	9 <input type="checkbox"/> A2004	13 <input type="checkbox"/> Other
2 <input type="checkbox"/> K2	10 <input type="checkbox"/> A2204	_____
3 <input type="checkbox"/> K3	11 <input type="checkbox"/> A2504	_____
4 <input type="checkbox"/> K4	12 <input type="checkbox"/> Other	_____
5 <input type="checkbox"/> K5	_____	_____
6 <input type="checkbox"/> K6	_____	_____
7 <input type="checkbox"/> G2500OH	_____	_____
8 <input type="checkbox"/> Other _____	_____	_____

YOUR PRODUCT

1 Where was this product purchased?

1 <input type="checkbox"/> Big W	6 <input type="checkbox"/> Super Cheap Auto
2 <input type="checkbox"/> Bunnings	7 <input type="checkbox"/> Total Tools
3 <input type="checkbox"/> Harvey Norman	8 <input type="checkbox"/> Thrifty Link
4 <input type="checkbox"/> Home Hardware	9 <input type="checkbox"/> True Value
5 <input type="checkbox"/> Mitre 10	10 <input type="checkbox"/> Other

2 How did you first learn about this product?

(Tick only ONE)
 1 In store display 6 TV advertisement
 2 Magazine/newspaper article 7 Magazine/newspaper advert
 3 Friend's/relative's recommendation 8 Radio advertisement
 4 Salesperson's recommendation 9 Website
 5 Exhibition 10 Other

3 Which of the following factors MOST influenced your choice of this particular product? (Tick no more than TWO)

1 <input type="checkbox"/> Did not choose/received as gift	8 <input type="checkbox"/> Brand name
2 <input type="checkbox"/> Salesperson's recommendation	9 <input type="checkbox"/> Ease of use
3 <input type="checkbox"/> Previous experience of Karcher	10 <input type="checkbox"/> Product features
4 <input type="checkbox"/> Personal recommendation	11 <input type="checkbox"/> After sales service
5 <input type="checkbox"/> Price	12 <input type="checkbox"/> Product demonstration
6 <input type="checkbox"/> Design/style/appearance	13 <input type="checkbox"/> Special promotion
7 <input type="checkbox"/> Quality/reliability	14 <input type="checkbox"/> Other

4a Is this product.....?

1 ... your first purchase of this type of product? (Go to Q5)
 2 ... additional to one already owned?
 3 ... a replacement for another product?

4b How old is the product being added to/replaced??

 years

5 What will you MAINLY use this product for? (Tick only one)

1 <input type="checkbox"/> Cleaning interior of home	4 <input type="checkbox"/> Cleaning backyard / driveway
2 <input type="checkbox"/> Cleaning exterior of home	5 <input type="checkbox"/> Other
3 <input type="checkbox"/> Cleaning car / vehicle	

OUR CUSTOMER

1 Please tell us your date of birth: | |

2 Are you: 1 Married/De Facto
 2 Single/never married
 3 Widowed/divorced/separated

3 What are the ages of your children who still live at home?

None living at home
 1 _____ 2 _____ 3 _____ 4 _____ 5 _____

4 Occupation(s)

Director	1 <input type="checkbox"/> 14 <input type="checkbox"/>	Trade Worker	8 <input type="checkbox"/> 21 <input type="checkbox"/>
Senior Management	2 <input type="checkbox"/> 15 <input type="checkbox"/>	Home Duties	9 <input type="checkbox"/> 22 <input type="checkbox"/>
Professional (eg. Dr)	3 <input type="checkbox"/> 16 <input type="checkbox"/>	Student	10 <input type="checkbox"/> 23 <input type="checkbox"/>
Education	4 <input type="checkbox"/> 17 <input type="checkbox"/>	Farming/agriculture	11 <input type="checkbox"/> 24 <input type="checkbox"/>
Public Sector	5 <input type="checkbox"/> 18 <input type="checkbox"/>	Services	
Clerical / Office	6 <input type="checkbox"/> 19 <input type="checkbox"/>	(eg. police / army)	12 <input type="checkbox"/> 25 <input type="checkbox"/>
Manual / Factory	7 <input type="checkbox"/> 20 <input type="checkbox"/>	Retired	13 <input type="checkbox"/> 26 <input type="checkbox"/>

Are you self- employed ? 27 28

5 What is your annual HOUSEHOLD income?

1 <input type="checkbox"/> Up to \$10,000	4 <input type="checkbox"/> \$30 - \$40,000	7 <input type="checkbox"/> \$80 - \$100,000
2 <input type="checkbox"/> \$10 - \$20,000	5 <input type="checkbox"/> \$40 - \$60,000	8 <input type="checkbox"/> \$100 - \$150,000
3 <input type="checkbox"/> \$20 - \$30,000	6 <input type="checkbox"/> \$60 - \$80,000	9 <input type="checkbox"/> More than \$150,000

6 Is your home... 1 Owned? 2 Home Loan? 3 Rented?

When did you move there? | | | |

Do you have / would you consider an investment property? 1 Already have 2 Would consider

7 What are your / your partner's favourite interests?

Bush walking / hiking	You Partner 1 <input type="checkbox"/> 19 <input type="checkbox"/>	Regular travel	You Partner 10 <input type="checkbox"/> 28 <input type="checkbox"/>
Gardening	2 <input type="checkbox"/> 20 <input type="checkbox"/>	Movies / videos / DVDs	11 <input type="checkbox"/> 29 <input type="checkbox"/>
Current Affairs	3 <input type="checkbox"/> 21 <input type="checkbox"/>	Home-computing / games	12 <input type="checkbox"/> 30 <input type="checkbox"/>
Exercise / active sports	4 <input type="checkbox"/> 22 <input type="checkbox"/>	Golf	13 <input type="checkbox"/> 31 <input type="checkbox"/>
Finance & Investments	5 <input type="checkbox"/> 23 <input type="checkbox"/>	Wine	14 <input type="checkbox"/> 32 <input type="checkbox"/>
Further Education	6 <input type="checkbox"/> 24 <input type="checkbox"/>	Reading	15 <input type="checkbox"/> 33 <input type="checkbox"/>
Listening to music / concerts	7 <input type="checkbox"/> 25 <input type="checkbox"/>	Eating out	16 <input type="checkbox"/> 34 <input type="checkbox"/>
Theatre / culture / arts	8 <input type="checkbox"/> 26 <input type="checkbox"/>	Health/diet	17 <input type="checkbox"/> 35 <input type="checkbox"/>
Home improvements/DIY	9 <input type="checkbox"/> 27 <input type="checkbox"/>	Fashion	18 <input type="checkbox"/> 36 <input type="checkbox"/>

8 Which of these causes do you or your partner support?

Animal Welfare	1 <input type="checkbox"/>	Mental Health	6 <input type="checkbox"/>	Medical Research	11 <input type="checkbox"/>
Cancer Research	2 <input type="checkbox"/>	Third World Causes	7 <input type="checkbox"/>	Human Rights	12 <input type="checkbox"/>
Disabled	3 <input type="checkbox"/>	Blind/Deaf Charities	8 <input type="checkbox"/>	The Elderly	13 <input type="checkbox"/>
Environment	4 <input type="checkbox"/>	Childrens' Charities	9 <input type="checkbox"/>	Wildlife	14 <input type="checkbox"/>
Homeless	5 <input type="checkbox"/>	Disaster Relief	10 <input type="checkbox"/>		

9. Which of the following types of magazines do you SUBSCRIBE to or READ REGULARLY?

Womens Interests	You Partner 1 <input type="checkbox"/> 12 <input type="checkbox"/>	Women's Fashion	You Partner 7 <input type="checkbox"/> 18 <input type="checkbox"/>
Food & Entertainment	2 <input type="checkbox"/> 13 <input type="checkbox"/>	Home & Garden	8 <input type="checkbox"/> 19 <input type="checkbox"/>
Men's Interests	3 <input type="checkbox"/> 14 <input type="checkbox"/>	Health	9 <input type="checkbox"/> 20 <input type="checkbox"/>
Business & Current Affairs	4 <input type="checkbox"/> 15 <input type="checkbox"/>	Computing	10 <input type="checkbox"/> 21 <input type="checkbox"/>
Money/Investment	5 <input type="checkbox"/> 16 <input type="checkbox"/>	Motoring & Sport	11 <input type="checkbox"/> 22 <input type="checkbox"/>
Music, TV & Entertainment	6 <input type="checkbox"/> 17 <input type="checkbox"/>		

10 Which of these cards do you or your partner have?

1 Credit Card (eg Visa/Mastercard/Amex/Diners) 3 Frequent Flyer Card
 2 Store Card (eg David Jones/Myer) 4 None of these

Do you pay your monthly card bill in full?

1 always 2 sometimes 3 rarely 4 never

11 Do you shop for goods and services...? Regularly Sometimes Never

Through the post / mail order 1 2 3
 Over the internet 4 5 6

Do you have / are you considering....? Have Considering

Broadband internet 1 3
 Satellite / cable TV 2 4

KARCHER WARRANTY

continued from overleaf

WARRANTY CLAIMS

1. If a fault covered by the warranty occurs, the purchaser must first contact Karcher or an authorised Karcher distributor.
 2. Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
 3. This warranty is limited to defects in the materials or workmanship in the Product and does not cover expendable parts or the replacement of parts due to fair wear and tear.

EXCLUSIONS

The warranty will not apply where:

- a the Product has been modified, repaired or serviced by someone other than Karcher or an authorised repairer;
- b Karcher cannot establish any fault in the Product after testing;
- c the Product has been used other than for the purpose for which it was designed;
- d the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- e the purchaser has used or fitted non-genuine or non-approved parts and accessories;
- f the Product's defect has arisen due to abuse, misuse, neglect or accident;
- g the Product's defect has arisen due to the purchaser's failure to properly maintain or use the Product;
- h the damage to, or failure of, the Product has resulted from low or high voltage, the use of an incorrectly sized extension lead or a coiled electrical extension lead;
- i the damage has been caused by impurities in the water supply to the Product and/or debris contaminating the pump and motor;
- j the damage has been caused by the use of chemicals and detergents not approved by Karcher, and
- k the water used exceeds 40-60deg C (see instruction manual for specific model information). NB Water left in the hose in direct sun for an extended period can reach above 40-60deg C.

LIMITATIONS

Karcher makes no warranties or representations other than set out here.

The repair or replacement of the Product or part of the Product, or a refund of the purchase price of the Product is the absolute limit of Karcher's liability. Karcher is not otherwise liable for or in connection with the Product's assembly, manufacture, design, supply or use, or the Product's description, quality, condition, performance, merchantability or fitness for purpose.

Karcher will not be liable to the purchaser or any other person for any consequential, direct or indirect loss, damage or costs incurred or suffered by the purchaser or any other person.

Karcher Pty Ltd, 40 Koornang Rd, Scoresby, VIC 3179
 Acxiom (Australia) Pty Ltd, 151 Clarence St, Sydney, NSW 2000

PLEASE CUT OFF AND RETAIN THIS PANEL