

# IMPORTANT PRODUCT WARRANTY REGISTRATION

Thank you for purchasing a Karcher product. Please now take a few minutes to fill in this Registration Card.

**Retain this tear-off page for your own records. It is also advisable to attach your original receipt to this page.**

Date of purchase: |D|D| |M|M|20|Y|Y|

## KARCHER WARRANTY DOMESTIC ELECTRIC HIGH PRESSURE CLEANER

Karcher Pty Ltd ("Karcher") of 40 Koornang Road, Scoresby, Victoria, 3179, provides the following warranty in relation to the Karcher Electric High Pressure Cleaner ("Product").

**For safety and use instructions, please refer to the user guide enclosed with the Product or our website at [www.karcher.com.au](http://www.karcher.com.au).**

### WARRANTY

Karcher warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship for the duration of the two year warranty period from the date of purchase\*.

\*Note: Domestic units used in a commercial or industrial application carry only a 3 month warranty from the date of purchase.

If a defect appears in the Product before the end of the warranty period and Karcher finds the Product to be defective in materials or workmanship, Karcher will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge, or
- (b) cause the Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge.

This Warranty is in addition to any Warranties imposed by State and Federal Legislation that cannot be excluded. Nothing in this Warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of services and or goods which cannot be excluded, restricted or modified.

(continues overleaf)



## WARRANTY REGISTRATION

**Thank you** for choosing this Karcher product. Please take a few minutes to register your purchase. We realise you may never use this warranty, but we know that if you do you will expect efficient and friendly service. Registering now will also enable us to keep in touch with you about this product and any new products or services which we may introduce.

**Please help** us to learn more about you and what you think of our products. This information will help us to develop and design the products of the future. Please give as much information as you can but we will understand if you prefer not to answer all of the questions

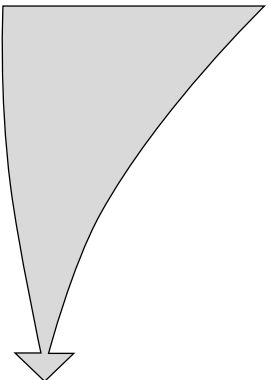
**Be a winner!** As a thank you for your help, once you have registered your product, we will enter your name into a free Prize Draw for a chance to win

**\$10,000**  
or one of three runner-up prizes of **\$1,000**  
You can also register on-line at  
**[www.karcher.com.au](http://www.karcher.com.au)**

The information that you provide will be processed by InContext (a division of Acxiom Australia Pty Ltd) pursuant to the Privacy Act (Cth) 1988 and the New Zealand Privacy Act 1993. It will be used in the following ways: Registration - enables Karcher to contact you and record your warranty; Your Product - provides Karcher with valuable feedback about its products; Our Customer - provides Karcher with a profile of who buys its products. With your permission, InContext may provide your details to other responsible organisations who would like to contact you by mail or telephone, with information, offers, products and services that you might find interesting. Please tick here if you ( ) would prefer not to participate in this opportunity.

InContext Prize Draw Incentive: starts at 00.01am AEST on 1/5/09 and closes at 11:59pm AEST on 16/4/10. **(Entries received after this date will be automatically included in the following year's \$10,000 Prize Draw Incentive).** Draw at 4.00pm AEST on 30/4/2010 at 5/15 Grosvenor Street, Neutral Bay, NSW 2089. Winners notified in writing and published in The Australian and new Zealand herald newspapers on 14/5/2010. To enter, complete and return the registration card or questionnaire (off line or online). 1st Prize: AU\$10,000. Minor Prizes: 3 x AU\$1,000. Maximum value of all Prizes is AU\$13,000. Promoter is Acxiom (Australia) Pty Ltd, 151 Clarence Street, Sydney NSW 2000. Full Terms & Conditions can be found at [www.acxiom.com.au/incontext/prizedraw](http://www.acxiom.com.au/incontext/prizedraw). Authorised Under NSW Permit No. LTPS/08/12433, VIC Permit No. 08/5753, ACT TP08/05141, SA Licence No. TO8/4783

Please complete address as appropriate for:  
AUSTRALIA  
GPO BOX 2637  
Sydney NSW 2000  
OR  
NEW ZEALAND  
PO Box 91944,  
Victoria Street West,  
Auckland 1142



PLEASE SEAL HERE WITH TAPE

KARCHER Priority Registration

Please send your registration in the next 14 days.



Registration Department

SIMPLY CLEAN

PLEASE AFFIX STAMP HERE



www.karcher.com.au



SIMPLY CLEAN

**Register your TWO YEAR  
PRODUCT WARRANTY  
today..**  
**..and enter the FREE  
PRIZE DRAW to WIN  
\$10,000**

Part No. 0.093-091.0 (Revised 1109)

AU 031 05

PLEASE SEAL HERE WITH TAPE

# KARCHER WARRANTY

continued from overleaf

## WARRANTY CLAIMS

1. If a fault covered by the warranty occurs, the purchaser must first contact Karcher or an authorised Karcher distributor.
2. Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
3. This warranty is limited to defects in the materials or workmanship in the Product and does not cover expendable parts or the replacement of parts due to fair wear and tear.

## EXCLUSIONS

The warranty will not apply where:

- a the Product has been modified, repaired or serviced by someone other than Karcher or an authorised repairer;
- b Karcher cannot establish any fault in the Product after testing;
- c the Product has been used other than for the purpose for which it was designed;
- d the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- e the purchaser has used or fitted non-genuine or non-approved parts and accessories;
- f the Product's defect has arisen due to abuse, misuse, neglect or accident;
- g the Product's defect has arisen due to the purchaser's failure to properly maintain or use the Product;
- h the damage to, or failure of, the Product has resulted from low or high voltage, the use of an incorrectly sized extension lead or a coiled electrical extension lead;
- i the damage has been caused by impurities in the water supply to the Product and/or debris contaminating the pump and motor;
- j the damage has been caused by the use of chemicals and detergents not approved by Karcher, and
- k the water used exceeds 40-60deg C (see instruction manual for specific model information). NB Water left in the hose in direct sun for an extended period can reach above 40-60deg C.

## LIMITATIONS

Karcher makes no warranties or representations other than set out here.

The repair or replacement of the Product or part of the Product, or a refund of the purchase price of the Product is the absolute limit of Karcher's liability. Karcher is not otherwise liable for or in connection with the Product's assembly, manufacture, design, supply or use, or the Product's description, quality, condition, performance, merchantability or fitness for purpose.

Karcher will not be liable to the purchaser or any other person for any consequential, direct or indirect loss, damage or costs incurred or suffered by the purchaser or any other person.

PLEASE CUT OFF AND RETAIN THIS PANEL

## PRODUCT REGISTRATION

1  Mr. 2  Mrs 3  Miss 4  Ms 5  Dr  
 Gender 1  Male 2  Female AU 031 05  
 First Name

\_\_\_\_\_  
Surname

\_\_\_\_\_  
Address

\_\_\_\_\_  
Suburb

\_\_\_\_\_  
State Postcode Country

\_\_\_\_\_  
Telephone

\_\_\_\_\_  
Please give your email address if you would like to receive information from Karcher

\_\_\_\_\_

2 Date of purchase: |D|D| |M|M| 20 |Y|Y|

### 3 Product purchased

<b>Pressure Cleaner Range</b>	<b>Wet n Dry Vacuum</b>	<b>Other Product</b>
1 <input type="checkbox"/> Winner	9 <input type="checkbox"/> A2004	13 <input type="checkbox"/> Other
2 <input type="checkbox"/> K2 .....	10 <input type="checkbox"/> A2204	_ _ _ _ _ _ _
3 <input type="checkbox"/> K3 .....	11 <input type="checkbox"/> A2504	
4 <input type="checkbox"/> K4 .....	12 <input type="checkbox"/> Other	
5 <input type="checkbox"/> K5 .....	_ _ _ _ _ _ _	
6 <input type="checkbox"/> K6 .....		
7 <input type="checkbox"/> G2500OH		
8 <input type="checkbox"/> Other	_ _ _ _ _ _ _	

## YOUR PRODUCT

### 1 Where was this product purchased?

1  Big W 6  Super Cheap Auto  
 2  Bunnings 7  Total Tools  
 3  Harvey Norman 8  Thrifty Link  
 4  Home Hardware 9  True Value  
 5  Mitre 10 10  Other .....

### 2 How did you first learn about this product?

(Tick only ONE)  
 1  In store display 6  TV advertisement  
 2  Magazine/newspaper article 7  Magazine/newspaper advert  
 3  Friend's/relative's recommendation 8  Radio advertisement  
 4  Salesperson's recommendation 9  Website  
 5  Exhibition 10  Other

### 3 Which of the following factors MOST influenced your choice of this particular product? (Tick no more than TWO)

1  Did not choose/received as gift 8  Brand name  
 2  Salesperson's recommendation 9  Ease of use  
 3  Previous experience of Karcher 10  Product features  
 4  Personal recommendation 11  After sales service  
 5  Price 12  Product demonstration  
 6  Design/style/appearance 13  Special promotion  
 7  Quality/reliability 14  Other

### 4a Is this product.....?

1  ... your first purchase of this type of product? (Go to Q5)  
 2  ... additional to one already owned?  
 3  ... a replacement for another product?

### 4b How old is the product being added to/replaced??

|\_|\_| years

### 5 What will you MAINLY use this product for? (Tick only one)

1  Cleaning interior of home 4  Cleaning backyard / driveway  
 2  Cleaning exterior of home 5  Other  
 3  Cleaning car / vehicle

## OUR CUSTOMER

1 Please tell us your date of birth: |D|D| |M|M| |Y|Y|

2 Are you: 1  Married/De Facto  
 2  Single/never married  
 3  Widowed/divorced/separated

### 3 What are the ages of your children who still live at home?

None living at home

1 |\_|\_| 2 |\_|\_| 3 |\_|\_| 4 |\_|\_| 5 |\_|\_|

<b>4 Occupation(s)</b>	You	Partner	You	Partner
Director	1 <input type="checkbox"/>	14 <input type="checkbox"/>	Trade Worker	8 <input type="checkbox"/>
Senior Management	2 <input type="checkbox"/>	15 <input type="checkbox"/>	Home Duties	9 <input type="checkbox"/>
Professional (eg. Dr)	3 <input type="checkbox"/>	16 <input type="checkbox"/>	Student	10 <input type="checkbox"/>
Education	4 <input type="checkbox"/>	17 <input type="checkbox"/>	Farming/agriculture	11 <input type="checkbox"/>
Public Sector	5 <input type="checkbox"/>	18 <input type="checkbox"/>	Services	
Clerical / Office	6 <input type="checkbox"/>	19 <input type="checkbox"/>	(eg. police / army)	12 <input type="checkbox"/>
Manual / Factory	7 <input type="checkbox"/>	20 <input type="checkbox"/>	Retired	13 <input type="checkbox"/>

Are you self- employed ? 27  28

### 5 What is your annual HOUSEHOLD income?

1  Up to \$10,000 4  \$30 - \$40,000 7  \$80 - \$100,000  
 2  \$10 - \$20,000 5  \$40 - \$60,000 8  \$100 - \$150,000  
 3  \$20 - \$30,000 6  \$60 - \$80,000 9  More than \$150,000

### 6 Is your home... 1 Owned? 2 Home Loan? 3 Rented?

When did you move there? |M|M| |Y|Y|Y|Y|

### Do you have / would you consider an investment

property? 1  Already have 2  Would consider

### 7 What are your / your partner's favourite interests?

	You	Partner	You	Partner
Bush walking / hiking	1 <input type="checkbox"/>	19 <input type="checkbox"/>	Regular travel	10 <input type="checkbox"/>
Gardening	2 <input type="checkbox"/>	20 <input type="checkbox"/>	Movies / videos / DVDs	11 <input type="checkbox"/>
Current Affairs	3 <input type="checkbox"/>	21 <input type="checkbox"/>	Home-computing / games	12 <input type="checkbox"/>
Exercise / active sports	4 <input type="checkbox"/>	22 <input type="checkbox"/>	Golf	13 <input type="checkbox"/>
Finance & Investments	5 <input type="checkbox"/>	23 <input type="checkbox"/>	Wine	14 <input type="checkbox"/>
Further Education	6 <input type="checkbox"/>	24 <input type="checkbox"/>	Reading	15 <input type="checkbox"/>
Listening to music / concerts	7 <input type="checkbox"/>	25 <input type="checkbox"/>	Eating out	16 <input type="checkbox"/>
Theatre / culture / arts	8 <input type="checkbox"/>	26 <input type="checkbox"/>	Health/diet	17 <input type="checkbox"/>
Home improvements/DIY	9 <input type="checkbox"/>	27 <input type="checkbox"/>	Fashion	18 <input type="checkbox"/>

### 8 Which of these causes do you or your partner support?

Animal Welfare	1 <input type="checkbox"/>	Mental Health	6 <input type="checkbox"/>	Medical Research	11 <input type="checkbox"/>
Cancer Research	2 <input type="checkbox"/>	Third World Causes	7 <input type="checkbox"/>	Human Rights	12 <input type="checkbox"/>
Disabled	3 <input type="checkbox"/>	Blind/Deaf Charities	8 <input type="checkbox"/>	The Elderly	13 <input type="checkbox"/>
Environment	4 <input type="checkbox"/>	Childrens' Charities	9 <input type="checkbox"/>	Wildlife	14 <input type="checkbox"/>
Homeless	5 <input type="checkbox"/>	Disaster Relief	10 <input type="checkbox"/>		

### 9. Which of the following types of magazines do you

#### SUBSCRIBE to or READ REGULARLY?

	You	Partner	You	Partner
Womens Interests	1 <input type="checkbox"/>	12 <input type="checkbox"/>	Women's Fashion	7 <input type="checkbox"/>
Food & Entertainment	2 <input type="checkbox"/>	13 <input type="checkbox"/>	Home & Garden	8 <input type="checkbox"/>
Men's Interests	3 <input type="checkbox"/>	14 <input type="checkbox"/>	Health	9 <input type="checkbox"/>
Business & Current Affairs	4 <input type="checkbox"/>	15 <input type="checkbox"/>	Computing	10 <input type="checkbox"/>
Money/Investment	5 <input type="checkbox"/>	16 <input type="checkbox"/>	Motoring & Sport	11 <input type="checkbox"/>
Music, TV & Entertainment	6 <input type="checkbox"/>	17 <input type="checkbox"/>		

### 10 Which of these cards do you or your partner have?

1  Credit Card (eg Visa/Mastercard/Amex/Diners) 3  Frequent Flyer Card  
 2  Store Card (eg David Jones/Myer) 4  None of these

### Do you pay your monthly card bill in full?

1  always 2  sometimes 3  rarely 4  never

### 11 Do you shop for goods and services...? Regularly Sometimes Never

Through the post / mail order	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
Over the internet	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>

### Do you have / are you considering....? Have Considering

Broadband internet	1 <input type="checkbox"/>	3 <input type="checkbox"/>
Satellite / cable TV	2 <input type="checkbox"/>	4 <input type="checkbox"/>