IMPORTANT

PRODUCT WARRANTY REGISTRATION

Thank you for purchasing a Karcher product. Please now take a few minutes to fill in this Registration Card.

Retain this tear-off page for your own records. It is also advisable to attach your original receipt to this page.

Date of purchase: |D|D|M|M|20|Y|Y|

KARCHER WARRANTY

DOMESTIC ELECTRIC HIGH PRESSURE CLEANER

Karcher Pty Ltd ("Karcher") of 40 Koornang Road, Scoresby, Victoria, 3179, provides the following warranty in relation to the Karcher Electric High Pressure Cleaner ("Product").

For safety and use instructions, please refer to the user guide enclosed with the Product or our website at www.karcher.com.au.

WARRANTY

Karcher warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship for the duration of the two year warranty period from the date of purchase*.

*Note: Domestic units used in a commercial or industrial application carry only a 3 month warranty from the date of purchase.

If a defect appears in the Product before the end of the warranty period and Karcher finds the Product to be defective in materials or workmanship, Karcher will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge, or
- (b) cause the Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge.

This Warranty is in addition to any Warranties imposed by State and Federal Legislation that cannot be excluded. Nothing in this Warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of services and or goods which cannot be excluded, restricted or modified.

(continues overleaf)

KARCHER

WARRANTY REGISTRATION

Thank you for choosing this Karcher product. Please take a few minutes to register your purchase. We realise you may never use this warranty, but we know that if you do you will expect efficient and friendly service. Registering now will also enable us to keep in touch with you about this product and any new products or services which we may introduce.

Please help us to learn more about you and what you think of our products. This information will help us to develop and design the products of the future. Please give as much information as you can but we will understand if you prefer not to answer all of the questions

Be a winner! As a thank you for your help, once you have registered your product, we will enter your name into a free Prize Draw for a chance to win

\$10,000 or one of three runner-up prizes of \$1,000

You can also register on-line at www.karcher.com.au

The information that you provide will be processed by InContext (a division of Acxiom Australia Pty Ltd) pursuant to the Privacy Act (Cth) 1988 and the New Zealand Privacy Act 1993. It will be used in the following ways: Registration - enables Karcher to contact you and record your warranty: Your Product - provides Karcher with valuable feedback about its products; Our Customer - provides Karcher with a profile of who buys its products. With your permission, InContext may provide your details to other responsible organisations who would like to contact you by mail or telephone, with information, offers, products and services that you might find interesting. Please tick here if you () would prefer not to participate in this opportunity.

InContext Prize Draw Incentive: starts at 00.01am AEST on 1/5/08 and closes at 11:59pm AEST on 17/4/09. (Entries received after this date will be automatically included in the following year's \$10,000 Prize Draw Incentive). Draw at 4.00pm AEST on 30/4/09 at 5/15 Grosvenor Street, Neutral Bay, NSW 2089. Winners notified in writing and published in The Australian and the New Zealand Herald newspapers on 14/5/09. To enter, complete and return the registration card or questionnaire (off line or online). 1st Prize: AU\$10.000. Minor Prizes: 3 x AU\$1.000. Maximum value of all Prizes is AU\$13,000. Promoter is Acxiom (Australia) Pty Ltd, 151 Clarence Street, Sydney NSW 2000. Full Terms & Conditions can be found at www.acxiom.com.au/incontext/prizedraw. Authorised Under NSW Permit No. LTPS/07/26201. VIC Permit No. 07/4399. ACT TP07/04154. SA Licence No. TP07/4242

Registration Department KARCHER

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Registration

IMPORTANT PRODUCT WARRANTY REGISTRATION



SIMPLY CLEAN

Register your TWO YEAR PRODUCT WARRANTY today...

..and enter the FREE PRIZE DRAW to WIN \$10,000

Part No. 0.093-079.0

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2 How did you first learn about this product?

4 Salesperson's recommendation 9 Website

3 Friend's/relative's recommendation 8 Radio advertisement

3 Which of the following factors MOST influenced your

choice of this particular product? (Tick no more than TWO)

1 ... your first purchase of this type of product? (Go to Q5)

4b How old is the product being added to/replaced??

5 What will you MAINLY use this product for? (Tick only one)

1 Please tell us your date of birth: |D|D||M|M||Y|Y|

3 Widowed/divorced/separated

3 What are the ages of your children who still live at home?

Trade Worker

Home Duties

Farming/agriculture

(eq. police / army)

Student

Services

Retired

↑ Married/De Facto

2 Single/never married

1 | 2 | 3 | 4 | 5 |

You Partner

1 14

2 15

3 16

4 17

5 18

6 19

7 20

6 ☐ TV advertisement

8 Brand name

9 Tase of use

14 Other

5 Other

10 Product features

11 After sales service

12 Product demonstration 13 Special promotion

4 Cleaning backyard / driveway

You Partner

8 21

9 22

10 23

11 24

12 25

13 26

27 28

10 Other

7 Magazine/newspaper advert

(Tick only ONE)

5 Exhibition

5 Price

1 ☐ In store display

2 Magazine/newspaper article

1 Did not choose/received as gift

2 \(\sum \) ... additional to one already owned?

3 ☐ ... a replacement for another product?

2 Salesperson's recommendation

3 Previous experience of Karcher

4 Personal recommendation

6 ☐ Design/style/appearance 7 Quality/reliability

4a Is this product.....?

1 Cleaning interior of home

2 Cleaning exterior of home

No children living at home

Are you self- employed?

3 Cleaning car / vehicle

OUR CUSTOMER

2 Are you:

4 Occupation(s)

Senior Management

Professional (eq. Dr)

Director

Education

Public Sector

Clerical / Office

Manual / Factory

years

PRODUCT REGISTRATION
1 1 Mr. 2 Mrs 3 Miss 4 Ms 5 Dr Gender 1 Male 2 Female AU 031 03 First Name AU 031 03
Surname
Address
Suburb
State Postcode Country
_ _ Telephone
Please give your email address if you would like to receive information from Karcher
2 Date of purchase: DDDDDD2014
3 Product purchased Pressure Cleaner Wet n Dry Vacuum Other Product
1 K1 8 A2004 12 Other
2 K2 9 A2204
3
4 K4 11 Other
5 K5
6
7 Other
YOUR PRODUCT
1 Where was this product purchased? 1 Big W 6 Super Cheap Auto 2 Bunnings 7 Total Tools 3 Harvey Norman 8 Thrifty Link 4 Home Hardware 9 True Value 5 Mitre 10 10 Other

5 What is your annual HOUSEHOLD income? 1
6 Is your home 1 Owned? 2 Home Loan? 3 Rented?
When did you move there? $ \underline{M} \underline{M} \underline{Y} \underline{Y} \underline{Y} \underline{Y} $
Do you have / would you consider an investment
property? 1 ☐ Already have 2 ☐ Would consider
7 What are your / your partner's favourite interests? You Partner You Partner
Bush walking / hiking 1
8 Which of these causes do you or your partner support?
Animal Welfare 1 Cancer Research 6 Disabled 11 Homelath 2 Third World 7 Homelath 12 Third World 7 Homelath 12 Third World 7 Homelath 13 The Elderly 13 Environment 4 Children's Charities 9 Wildlife 14 Human Rights 5 Disaster Relief 10
9. Which of the following types of magazines do you
SUBSCRIBE to or READ REGULARLY? You Partner You Partner
Womens Interests 1 □ 12 □ Women's Fashion 7 □ 18 □ Food & Entertainment 2 □ 13 □ Home & Garden 8 □ 19 □ Men's Interests 3 □ 14 □ Health 9 □ 20 □ Business & Current Affairs 4 □ 15 □ Computing 10 □ 21 □ Money/Investment 5 □ 16 □ Motoring & Sport 11 □ 22 □ Music, TV & Entertainment 6 □ 17 □
10 Which of these cards do you or your partner have?
1 ☐ Credit Card (eg Visa/Mastercard/Amex/Diners) 3 ☐ Frequent Flyer Card 2 ☐ Store Card (eg David Jones/Myer) 4 ☐ None of these
Do you pay your monthly card bill in full?
1 always 2 sometimes 3 rarely 4 never
11 Do you shop for goods and services? Regularly Sometimes Never
Through the post / mail order $1 \square 2 \square 3 \square$ Over the internet $4 \square 5 \square 6 \square$
Do you have / are you considering? Have Considering
Broadband internet 1 3 Satellite / cable TV 2 4

KARCHER WARRANTY

continued from overleaf

WARRANTY CLAIMS

1. If a fault covered by the warranty occurs, the purchaser must first contact Karcher or an authorised Karcher distributor. 2. Any warranty claim must be accompanied by proof of

purchase and details of the alleged defect. 3. This warranty is limited to defects in the materials or

workmanship in the Product and does not cover expendable parts or the replacement of parts due to fair wear and tear.

EXCLUSIONS

The warranty will not apply where:

а	the Product has been modified, repaired or serviced by
	someone other than Karcher or an authorised repairer;

- b Karcher cannot establish any fault in the Product after testing;
- c the Product has been used other than for the purpose for which it was designed;
- d the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar:
- e the purchaser has used or fitted non-genuine or nonapproved parts and accessories;
- the Product's defect has arisen due to abuse, misuse, neglect or accident;
- g the Product's defect has arisen due to the purchaser's failure to properly maintain or use the Product;
- h the damage to, or failure of, the Product has resulted from low or high voltage, the use of an incorrectly sized extension lead or a coiled electrical extension lead;
- the damage has been caused by impurities in the water supply to the Product and/or debris contaminating the pump and motor;
- the damage has been caused by the use of chemicals and detergents not approved by Karcher, and
- the water used exceeds 40-60deg C (see instruction manual for specific model information). NB Water left in the hose in direct sun for an extended period can reach above 40-60deg C.

LIMITATIONS

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Karcher makes no warranties or representations other than set out here.

The repair or replacement of the Product or part of the Product, or a refund of the purchase price of the Product is the absolute limit of Karcher's liability. Karcher is not otherwise liable for or in connection with the Product's assembly, manufacture, design, supply or use, or the Product's description, quality, condition, performance, merchantability or fitness for purpose.

Karcher will not be liable to the purchaser or any other person for any consequential, direct or indirect loss, damage or costs incurred or suffered by the purchaser or any other person.

Karcher Pty Ltd, 40 Koornang Rd, Scoresby, VIC 3179 Acxiom (Australia) Pty Ltd, 151 Clarence St, Sydney, NSW 2000