

IMPORTANT PRODUCT WARRANTY REGISTRATION

Thank you for purchasing a Karcher product. Please now take a few minutes to fill in this Registration Card.

Retain this tear-off page for your own records. It is also advisable to attach your original receipt to this page.

Date of purchase: | D | D | | M | M | | Y | Y |

KARCHER WARRANTY

DOMESTIC INDOOR PRODUCTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Karcher Pty Ltd ("Karcher") of 40 Koornang Road, Scoresby, Victoria, 3179, Tel: 1800 675714, provides the following warranty in relation to the Karcher Domestic Indoor Product ("Product").

For safety and use instructions, please refer to the user guide enclosed with the Product or our website at www.karcher.com.au

WARRANTY

Karcher warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship for the duration of the two year warranty period from the date of purchase*. *Note: Domestic units used in a commercial or industrial application carry a 3 month warranty from the date of purchase.

If a defect appears in the Product before the end of the warranty period and Karcher finds the Product to be defective in materials or workmanship, Karcher will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge, or
- (b) cause the Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge.

Kärcher reserves the right to replace defective parts of the Product with parts or components of similar quality, grade and composition where an identical part or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

(continues overleaf)



WARRANTY REGISTRATION

Thank you for choosing this Karcher product. Please take a few minutes to register your purchase.

Please help us to learn more about what you think of our products. This information will help us to develop and design the products of the future. We appreciate you providing us with as much information as you can. All information will be collected and processed in accordance with the Privacy Act (Cth) 1988 and the New Zealand Privacy Act 1993.

Be a winner! As a thank you for your help, we will enter your name into a **FREE PRIZE DRAW** for a chance to win

\$10,000

or one of three runner-up prizes of **\$1,000**

You can also register on-line at

www.karcher.com.au

The information that you provide will be processed by Acxiom Australia Pty Ltd (Acxiom) ABN 95 087 293 525 and used by Karcher (a) to contact you about this product, warranty issues, promotional offers and new Karcher products, and (b) to gain valuable feedback about the purchase of its products and a better understanding of the consumers who buy them. You can gain access to your personal information by contacting Acxiom at 151 Clarence Street, Sydney, NSW 2000. Tel: 02 9032 3200 Email: consumercare@acxiom.com or Karcher at 40 Koornang Road, Scoresby, Victoria, 3179. Phone 1800 675 714.

Acxiom will use your details to notify you if you are a winner in the InContext Prize draw. Acxiom may also provide your details to other responsible organisations who would like to contact you, by mail or telephone, with information, offers, products and services that you might find interesting. Please tick here if you () or your partner () would prefer not to participate in this opportunity. You confirm that you have provided this privacy statement to your partner and that your partner has consented to the above.

InContext Prize Draw Incentive: starts at 12.00am AEST on 1/05/12 and closes at 11.59pm AEST on 16/04/13. (**Entries received after this date will be automatically included in the following year's \$10,000 Prize Draw Incentive**). Drawn at 4.00pm AEST on 30/04/13 at 5/15 Grosvenor Street, Neutral Bay, NSW 2089. Winners notified in writing and published in The Australian and New Zealand Herald newspapers on 14/05/13. To enter, complete and return the registration card or questionnaire (off line or online). 1st prize: AU\$10,000. Minor prizes: 3 x AU\$1,000. Maximum value of all prizes is AU\$13,000. Promoter is Acxiom Australia Pty Ltd, 151 Clarence Street, Sydney NSW 2000. Full Terms & Conditions can be found at www.acxiom.com.au/incontext/prizedraw. Authorised under NSW Permit No. LTPS/12/01452, VIC Permit No. 12/426, ACT TP12/00700, SA Licence No. T12/347.

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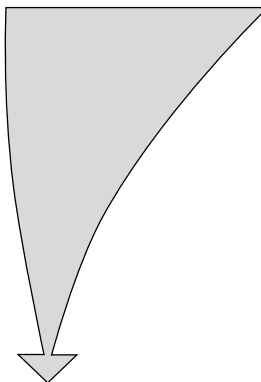
AU 081 10

Please complete address as appropriate for:

AUSTRALIA
GPO BOX 2637
Sydney NSW 2000

OR

NEW ZEALAND
PO Box 91944,
Victoria Street West,
Auckland 1142



Registration Department

PLEASE
AFFIX
STAMP
HERE

makes a difference

Priority Registration

Please send your registration in the next 14 days.



**Register your
PRODUCT WARRANTY
and enter the
FREE PRIZE DRAW
to WIN \$10,000**



Part No. 0.093-129.0 (2012-07)

PRODUCT REGISTRATION

1

1

Mr.

2

1

Mrs

3

1

Miss

4

1

Ms

5

1

Dr

Gender

1

Male

2

1

Female

AU 031 10

First Name

Surname

Address

Suburb

State

Postcode

Country

Telephone

Please give your email address if you would like to receive information from Karcher

2 Date of purchase: 12/12/2012

3 Product purchased (Please fill in MODEL number)

1

VC

Vacuum Cleaner

2

FP

Floor polisher

3

WV

Window Vac

4

SC

Steam Cleaner

5

K

Electric Broom

YOUR PRODUCT

1 Where was this product purchased?

2 How did you first learn about this product?

(Tick only ONE)

1

1

In store display

6

1

TV advertisement

2

1

Magazine/newspaper article

7

1

Magazine/newspaper advert

3

1

Friend's/relative's recommendation

8

1

Radio advertisement

4

1

Salesperson's recommendation

9

1

Website

5

1

Exhibition

10

1

Other

3 Which of the following factors MOST influenced your choice of this particular product? (Tick no more than TWO)

1

1

Did not choose/received as gift

8

1

Brand name

2

1

Salesperson's recommendation

9

1

Ease of use

3

1

Previous experience of Karcher

10

1

Product features

4

1

Personal recommendation

11

1

After sales service

5

1

Price

12

1

Product demonstration

6

1

Design/style/appearance

13

1

Special promotion

7

1

Quality/reliability

14

1

Other

4a Is this product.....?

1

1

... your first purchase of this type of product? (Go to Q5)

2

1

... additional to one already owned?

3

1

... a replacement for another product?

4b How old is the product being added to/replaced??

1

1

years

5 What will you mainly use this product for? (Tick ALL that apply)

1

1

Cleaning bathroom

5

1

Cleaning floors

2

1

Cleaning kitchen

6

1

Cleaning interior of home

3

1

Cleaning windows

7

1

Cleaning exterior of home

4

1

Cleaning car / vehicle

OUR CUSTOMER

1 Please tell us your date of birth: 12/12/1980

2

Are you:

1

1

Married/De Facto

2

1

Single/never married

3

1

Widowed/divorced/separated

3 What are the ages of your children who still live at home?

1

1

None living at home

1

1

2

1

3

1

4

1

5

1

4

Occupation(s)

You

Partner

1

1

Director

8

1

Trade Worker

2

1

Senior Management

9

1

Home Duties

3

1

Professional (eg. Dr)

10

1

Student

4

1

Education

11

1

Farming/agriculture

5

1

Public Sector

12

1

Services

6

1

Clerical / Office

13

1

(eg. police / army)

7

1

Manual / Factory

14

1

Retired

Are you self-employed?

27

1

28

1

5 What is your annual HOUSEHOLD income?

1

1

Up to \$10,000

4

1

\$30 - \$40,000

7

1

\$80 - \$100,000

2

1

\$10 - \$20,000

5

1

\$40 - \$60,000

8

1

\$100 - \$150,000

3

1

\$20 - \$30,000

6

1

\$60 - \$80,000

9

1

More than \$150,000

6 Is your home... 1 Owned? 2 Home Loan? 3 Rented?

When did you move there?

1

1

1

1

1

1

1

1

1

1

Do you have / would you consider an investment property? 1 Already have 2 Would consider

7 What are your / your partner's favourite interests?

You

Partner

1

1

19

1

Regular travel

2

1

20

1

Movies / videos / DVDs

3

1

21

1

Home-computing / games

4

1

22

1

Golf

5

1

23

1

Wine

6

1

24

1

Reading

7

1

25

1

Eating out

8

1

26

1

Health/diet

9

1

27

1

Fashion

10

1

28

1

Bush walking / hiking

11

1

29

1

Gardening

12

1

30

1

Current Affairs

13

1

31

1

Exercise / active sports

14

1

32

1

Finance & Investments

15

1

33

1

Further Education

16

1

34

1

Listening to music / concerts

17

1

35

1

Theatre / culture / arts

18

1

36

1

Home improvements/DIY

8 Which of these causes do you or your partner support?

1

1

Animal Welfare

6

1

Mental Health

11

1

Medical Research

2

1

Cancer Research

7

1

Third World Causes

12

1

Human Rights

3

1

Disabled

8

1

Blind/Deaf Charities

13

1

The Elderly

4

1

Environment

9

1

Childrens' Charities

14

1

Wildlife

5

1

Homeless

10

1

Disaster Relief

9. Which of the following types of magazines do you SUBSCRIBE to or READ REGULARLY?

You

Partner

1

1

12

1

Womens Interests

2

1

13

1

Food & Entertainment

3

1

14

1

Men's Interests

4

1

15

1

Health

5

1

16

1

Business & Current Affairs

6

1

17

1

Computing

7

1

18

1

Money/Investment

8

1

19

1

Motoring & Sport

9

1

20

1

Music, TV & Entertainment

10

1

21

1

Women's Fashion

11

1

22

1

Home & Garden

10 Which of these cards do you or your partner have?

1

1

Credit Card (eg Visa/Mastercard/Amex/Diners)

3

1

Frequent Flyer Card

2

1

Store Card (eg David Jones/Myer)

4

1

None of these

Do you pay your monthly card bill in full?

1

1

always

2

1

sometimes

3

1

rarely

4

1

never

11 Do you shop for goods and services...? Regularly Sometimes Never

1

1

Through the post / mail order

2

1

Over the internet

3

1

4

1

5

1

6

1

Do you have / are you considering....? Have Considering

1

1

Broadband internet

2

1

Satellite / cable TV

3

1

4

1

KARCHER WARRANTY

continued from overleaf

WARRANTY CLAIMS

1. If a fault covered by the warranty occurs, the purchaser must first contact Karcher or an authorised Karcher distributor.
2. Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
3. This warranty is limited to defects in the materials or workmanship in the Product and does not cover expendable parts or the replacement of parts due to fair wear and tear.

EXCLUSIONS

The warranty will not apply where:

- a the Product has been modified, repaired or serviced by someone other than Karcher or an authorised repairer;
- b Karcher cannot establish any fault in the Product after testing;
- c the Product has been used other than for the purpose for which it was designed;
- d the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- e the purchaser has used or fitted non-genuine or non-approved parts and accessories;
- f the Product's defect has arisen due to abuse, misuse, neglect or accident;
- g the Product's defect has arisen due to the purchaser's failure to properly maintain or use the Product;
- h the damage to, or failure of, the Product has resulted from low or high voltage, the use of an incorrectly sized extension lead or a coiled electrical extension lead;

LIMITATIONS

Karcher makes no warranties or representations other than set out here.

The repair or replacement of the Product or part of the Product, or a refund of the purchase price of the Product is the absolute limit of Karcher's liability. Karcher is not otherwise liable for or in connection with the Product's assembly, manufacture, design, supply or use, or the Product's description, quality, condition, performance, merchantability or fitness for purpose.

Karcher will not be liable to the purchaser or any other person for any consequential, direct or indirect loss, damage or costs incurred or suffered by the purchaser or any other person.

Karcher Pty Ltd, 40 Koornang Rd, Scoresby, VIC 3179
Acxiom (Australia) Pty Ltd, 151 Clarence St, Sydney, NSW 2000

PLEASE CUT OFF AND RETAIN THIS PANEL